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Preparing the Future Workforce
Providing hands-on, experiential learning

It is critical for today’s future workforce to possess the skills and a sound understanding of employers’ expectations. This will ensure that as these individuals enter the workforce they are equipped with the knowledge needed to start making an immediate impact on their organizations and those they serve.

To help ensure that our community’s future clinicians are prepared to care for and comfort patients and families facing end of life, Hospice & Community Care has partnered with the Pennsylvania College of Health Sciences to expose their students to hospice care.

“I don’t think the community understands that when an agency like Hospice & Community Care agrees to have students in their facility, it is a service to the entire community,” commented Dr. Dee Minchhoff, DNP, CRNP, Program Director, Accelerated BSN and BSN Tracks, Pennsylvania College of Health Sciences. “It’s a tremendous commitment for their organization, and we are greatly appreciative of the partnership.”

Getting Started
Last fall Hospice & Community Care was approached by Dr. Lisa Albert, EdD, MSN, RN, CSN, Chair, Undergraduate Nursing Assistant Professor of the Pennsylvania College of Health Sciences to start a pilot program that would allow students from their accelerated Bachelor of Science in Nursing (BSN) program to get hands-on experiential learning about end-of-life care. While Hospice & Community Care has always provided opportunities for students to observe hospice care,
this pilot program is unique in that it allows students to provide direct patient care under the direction of an instructor from the college and staff at The Bob Fryer and Family Inpatient Center in Mount Joy.

The accelerated BSN program is a three-year program that is fast paced and includes concept-based care—enabling the students to bring “real world” meaning to content knowledge and skills.

With the partnership still in its infancy and with its second semester underway, the program is having a significant impact on the participating students.

Making an Impact

“End-of-life care is involved in many aspects of nursing,” commented Dr. Minchhoff. “When students are exposed to end-of-life care and gain some level of comfort, it can have a huge impact on how they care for their patients and interact with families.”

For accelerated BSN student, Lance Whitehead, he wants to focus on ER nursing and he is certain that his experience at Hospice & Community Care will help with how he cares for his patients. “ER nursing encompasses the cycle of life – from being born to end of life,” commented Lance. “Through my experience at Hospice, it will help me with how to approach each situation and help with how I guide patients and families toward end-of-life care.”

“Hospice was good for us to experience regardless of our desired specialties,” commented accelerated BSN student Samantha Flick, who is interested in oncology. “There is always going to be death and at Hospice they don’t try to hide it or make it a secret. Instead they focus on creating a pleasant experience for the patient and family.”

Dr. Minchhoff shared that students who have gone through the program have a broader perspective, are more mature and view end of life differently. “The partnership with Hospice & Community Care helps the students learn that being a nurse is not just about providing curative treatments; it’s also about helping people die comfortably and peacefully,” commented Dr. Minchhoff.

“As a nurse, you will always remember your first patient who passes away,” shared Lance. “Shadowing at Hospice allowed me to see what happens after someone passes – how the nurses interact with the patient’s family, as well as how they take care of themselves.”

Take-A-Ways

“As nurses we are always taught to problem solve to keep people alive,” commented Emily Moore, accelerated BSN student. “Hospice is a different type of nursing. It is focused on how to make the patient comfortable beyond medications, such as therapeutic comfort.”

Samantha shared that she has learned so many things about hospice care that she will take with her on her nursing journey, but that the biggest lesson was communication. Communication plays a huge role in ensuring that patients get personalized care and comfort and that their wishes are honored.

Lance learned that end-of-life care is psychosocial. “Hospice care is more than providing medical support, it's providing emotional, financial and spiritual support to the patient and families,” he shared. Nurses tend to be task oriented, but at the Inpatient Center Lance learned that he needed to focus on the bigger picture – is the patient okay? Is the family okay?”

“Overall, I had a great experience,” shared Emily, who is planning to go into bedside nursing, but wants to eventually go into end-of-life care. “I didn’t realize we were going to experience hospice care when I started the program.” Emily’s grandmother was served by Hospice & Community Care and she and her mother served as caregivers, which sparked her interest in nursing. “Everyone was great and I couldn’t have had a better experience.”

Each of the students interviewed are graduating in May 2020. We want to wish them the best of luck on their future endeavors. We are appreciative that we could help them on their nursing journey and shed light on the importance of end-of-life care.

“I had a really good experience with the students. They were very hands-on and helpful with personal care and repositioning patients. They asked thoughtful questions about the patient’s diagnosis and clinical condition. They were cheerful and did a great job of interacting with the patient.”

~Erica Heisey, RN, Hospice & Community Care

Left to right: Morgan Miller, Mark Bowerester, Emily Moore, Samantha Flick, Lance Whitehead
She was facing eviction from her landlord because she was unable to pay rent and struggling financially. She had to quit her job to care for her ailing child. Because of the community’s support, Hospice & Community Care was able to provide her with baby formula, a needed baby scale, grocery gift cards and other necessary items through our Clinical Patient Special Needs Fund.

His family was informed that his end-of-life care would no longer be covered by Medicare. Thanks to the generosity of the community, he was able to remain at our Bob Fryer & Family Inpatient Center and get the care and comfort he so urgently needed.

Caring for his wife was starting to take its toll on him physically and mentally. He needed a few hours a week to run errands to have some sense of ‘normalcy’ in his life. Due to the community’s support, we were able to provide respite care for him using a Hospice & Community Care volunteer—giving him peace of mind.

We hear stories like these every day. And, we are so fortunate to be able to be a part of and serve a community that is so invested in giving back. Your dollars make a significant impact on the lives of our patients, families and team members who care for them, and here’s how...

Cost of Patient Care — Uncompensated Care

Only a portion of the care that we provide is covered by insurance or Medicare, and we don’t turn patients away based on financial circumstances. In fact, Hospice & Community Care provided $1.5 million in uncompensated services last year.

Each day of patient care costs approximately $187. Gifts made to cover the cost of uncompensated care will ensure that we are able to provide services that our patients and families need the most. These include physician services, nursing care, chaplain support, social work services, prescription medications for symptom control or pain relief, durable medical equipment, and grief and loss counseling for both the patient and family, before and after their loss.

Clinical Patient Special Needs Fund — Personalized Care for All

The Clinical Patient Special Needs Fund is an open-ended fund created to help address patient and family needs that fall outside of ever-changing insurance guidelines and for those who lack other financial resources. This fund helps to reduce stressors for the patient and family and helps provide dignity for the patient at end of life.

In 2018, we incurred more than $75,000 in expenses for the specialized equipment, supplies and services that the Clinical Patient Special Needs Fund helps to provide.

Grief Support – Meeting the Needs of the Community

To meet the growing needs of the community requires us to adapt and change. The team at our Pathways Center for Grief & Loss continues to have their fingers on the pulse of what’s happening locally and nationally, so that they can provide support to meet those needs—thanks to the generosity of our community. The Pathways Center for Grief & Loss is entirely funded through donor support.

Contributions enable us to provide a safe place for families coping with the loss of a loved one due to overdose and substance abuse, a need that has become more prevalent in recent years. We have partnered with a local G.R.A.S.P (Grief Recovery After a Substance Passing) program to hold a monthly support group at the Pathways Center.
Veteran Care – Providing Compassionate Care When It’s Needed Most
Did you know that approximately 20% of our patients are Veterans? Hospice & Community Care recognizes the unique end-of-life needs of Veterans in our community and educates staff and volunteers to commemorate a Veteran’s history and be cognizant of the emotional, spiritual and physical associations that accompany serving our country. The specialized support that Hospice & Community Care provides can be especially meaningful to Veterans at end of life. It is common for Veterans at this stage to face unique issues related to their military experiences that possibly have never been addressed with their families. Compassionate support is provided not only for patients but also for their family members.
Community support allows Hospice & Community Care to continue to provide personalized care and comfort to all of our Veteran patients and give them the compassion, honor and respect they deserve.

Volunteers – Giving Back with Time & Talents
Support is also more than monetary. We are fortunate to have more than 1,100 volunteers who support our patients and families every day. These men and women give so freely of their time and talents to help provide care and comfort to our patients and families.

Much of what we do and the services that we provide depend on the support of the community. In 2020, Hospice & Community Care will celebrate 40 years of serving South Central Pennsylvania. That longevity would not be possible without all of you. Thank you for your continued support of Hospice & Community Care.
Her experience with end-of-life care started at a young age when two of her friends passed away before the age of 12 – each being served by then Hospice of Lancaster County. This was the start of her interest in pursuing a career in nursing. But, it didn’t stop there for Hospice & Community Care Access Team member Hannah Garland. “When I was a junior in high school, I participated in a Nurse-to-Nurse program that Lancaster Regional Medical Center piloted where they had high school students shadow an RN in an attempt to encourage them to consider nursing,” shared Hannah. Well, it worked. Hannah became an emergency room nurse. “I saw a lot of ‘bad’ deaths working in the ER – deaths that were prolonged with aggressive, invasive interventions, and I always felt that there should be another way.”

In 2016, Hannah took her experience and desire to help others facing end of life and began her career at Hospice & Community Care. Hannah, an RN BSN, is an Access Nurse. She assesses patients’ readiness for end-of-life care and discusses Hospice care with them and their families. She reviews medical records, researches and investigates patients’ symptoms and prognosis to create a cohesive narrative of why they could benefit from hospice services. Especially in the hospital setting, patients and families are very anxious and stressed. Hannah shared that when she has an opportunity to explain hospice care to families and how Hospice & Community Care will help to enhance their quality of life, their stress level diminishes and completely melts away – something that she finds very rewarding.

“I enjoy educating people on what hospice care truly is and how it can help,” commented Hannah. “There are so many misconceptions. If I had a dollar for every time I heard from families, ‘If she is in hospice care they will just give her morphine until she dies’ or ‘Hospice won’t let you take your regular medications,’ I could retire early.” All of these are myths that Hannah is quick to disprove to patients and families.

When asked what has been one of her most memorable experiences working at Hospice & Community Care, Hannah said that she has many. But, what stands out the most? Surprisingly, her rough weeks. “There was a week where I admitted multiple 30-something-year-old patients in only five days to Hospice care,” explained Hannah. “There were so many grieving young children, shell-shocked parents and spouses struggling to still work to keep their insurance. It was very hard. But, I got through it knowing that my colleagues were following up after me and would provide strong social work and bereavement support.”

“I really appreciate Hospice & Community Care’s collaborative atmosphere and teamwork to care for patients,” shared Hannah. “It’s challenging sometimes, but there is nothing else I’d rather do with such truly amazing coworkers.”
For many, Labor Day weekend signifies the end of summer: the last long weekend to spend at the beach; time to close the pool; and back to school time for the kids. For Hospice & Community Care that weekend has only meant one thing for the past 35 years, the Labor Day Auction and this year was not only record-breaking, it was record shattering!

Hospice & Community Care raised over $870,000 to provide care for patients and families receiving hospice, palliative and supportive care and bereavement support – an increase of more than $110,000 over last year. Thank you to our sponsors, bidders, donors and volunteers for making this incredible achievement possible. Your generosity has a significant impact for our patients and families.

During the Auction a record 3,344 bidders bid on vacation stays, jewelry, Amish-made quilts, art, sports memorabilia, plants, tools, furniture, collectibles, and new and used items. Hospice & Community Care’s Day of Care Auction, where participants buy days or weeks of hospice care to be given to families in need, raised more than $65,000 – breaking yet another record, and enough to cover the cost of roughly 350 days of Hospice care.

The Labor Day Auction would not have been possible without the hard work and dedication of Hospice & Community Care’s more than 450 volunteers, 128 of whom were new, plus many members of the Amish community who support the Auction. These amazing men and women helped to set up tables and chairs and arrange donated items the week leading up to the Auction; spent their weekend at the Auction serving in different roles; and helped to clean up on Tuesday morning. Many of Hospice & Community Care’s volunteers are patient families wanting to give back.

The Auction is a true example of the collective impact we can all make when we come together for a cause, and is a real labor of love.

Fun Facts about the Labor Day Auction

$138,000 raised on Saturday
$370,000 raised on Monday
$290,500 raised in corporate sponsorships
$81,437 spent on food over both days – that’s hundreds of breakfast logs, thousands of donuts and more milkshakes than we could count!
$13,300 spent on two vintage Ty Cobb baseball cards. Thank you to Jill Harsh and her family for donating these rare collectibles.
$12,000 raised from the first-ever Tool Auction
91 quilts auctioned raising $34,400
A peach melba pie sold for $1,000 …only at the Hospice Auction!
Thanks to our 2019 Labor Day Auction Sponsors!

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Vitamin D
Thank You Auction Club!

Earlier this year, Hospice & Community Care challenged the community to help us reach a record 350 Auction Club members in honor of our 35th Labor Day Auction. We did it – reaching 351! The nearly $36,000 raised through the Auction Club, created by Labor Day Auction chairman, Tom Buter, will be used to provide quality hospice and palliative care and grief support for the community. Thank you to everyone for your continued support.

Auction Club members denoted with an * made an additional donation in celebration of the 35th anniversary of the Labor Day Auction.

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Aging America—
Coping with Loss, Dying and Death in Later Life

The United States is in the midst of a major demographic change. The merger of the Baby Boom generation and medical advancement means that most people are getting older and living longer, and often with complex chronic conditions. By 2030, just over a decade from now, those who are 65 and older will make up one-fifth of the population.

As a society, we are behind when it comes to providing optimal care for older adults, and there is an urgency to better understand the care needs for seniors and this rapidly growing population.

In October, members of the community and healthcare professionals had an opportunity to hear from national and local experts on how to better support older adults through their losses and healthcare challenges. The Pathways Center for Grief & Loss hosted an educational program provided through the Hospice Foundation of America, and offered a local panel discussion at the conclusion of the televised session. Here are highlights from the presentation to help patients, caregivers, families and professionals.

Grief Journeys that Come with Age – How to Better Support the Bereaved

- As individuals age, they experience a range of losses, including the deaths of family members and friends within their intimate networks. It is important to be quick to listen and be slow to speak when consoling a grieving person. Avoid phrases such as, “Well, you had 64 great years together” or “You at least have the grandchildren.” Rather, say “I am sorry,” “I love you,” or “I don’t know what to say.” Grief is a journey and is not about getting over loss, it is helping people learn how to cope better and learn how to deal with loss. Your questions, while with the best intent, are disenfranchising that older person’s grief.

- The loss of a spouse or life partner is perhaps the greatest loss faced by the aging population, and may be associated with a heightened risk of mortality. Several factors have been found to account for what has been labeled the “broken heart syndrome” in older widows and widowers.

- After a spouse or partner passes away, the surviving individual may need to go live with family or in a senior living facility, which may not allow for their pet. Keep in mind that having to give their animal companion away may trigger additional grief. Their pets were their family and it may have been their last connection to their deceased loved one. If a family member must give away their pet due to their changed living situation, it’s important that they visit with the animal and talk about the animal with their family.

- Professionals should also be aware of and employ specific interventions that work well with older clients who are grieving, including individuals with dementia. Policy and practice changes need to be made to accommodate the growing, aging population.

For example, if a long-term care facility’s policy is to always be honest with their residents, including those with dementia, perhaps this policy and practice needs to be revisited and changed. For some residents with dementia, repeatedly telling the resident that their spouse has died might serve only to upset and continually re-traumatize some residents.

- Do not repeatedly tell people with dementia that their loved one has died, even if they ask. This can be harmful to them. Don’t lie, but rather, pay attention to the feelings they are having when they are asking where their deceased loved one is – are they scared or anxious? Ask them, “Why are you asking me that now?” or “Do you need something, how can I help?” Ultimately, use your judgement on what the person can handle and if it’s appropriate to tell them about their deceased loved one.
Older persons may possess a reservoir of considerable strength to draw upon regarding how they respond to loss. They have likely dealt with significant losses earlier in their lives, so empower them to utilize competencies they have developed throughout life. Grieving is not about moving on, it’s about finding a way to keep the connection in a way that makes sense.

Managing Chronic Illness While Improving the Dying Process

- Age can sometimes inhibit conversations about advance care planning and end-of-life care decision-making. Often, people wait for their physicians to bring up care planning; and physicians wait until their patients bring it up. Unfortunately, this results in a conversation being had too late in the patient’s illness or not at all. Physicians or nurse practitioners need to start the conversation. They can ease into and revisit the discussion over a period of time to help make the patient feel more comfortable. Also, make sure the family understands their love one’s wishes and the health consequences about not honoring their end-of-life plan.

- Ethical obligations that should govern all care planning, including the principles of autonomy, beneficence, and justice, are more difficult to apply when the patient has diminished decisional capacity. Given that individuals often suffer from multiple chronic conditions as they age, care of older persons is complicated and medical management at the end of life may be more difficult. Holistic care developed in consultation with specialists in geriatrics, gerontology, and hospice and palliative care is essential.

- Caregivers need to be sensitive to the significant diversity within the older population. Each cohort of elders has unique characteristics that can influence care needs and responses. It is necessary to recognize diverse histories, personal stories, different cultures and contexts that influence end-of-life care and grief.

- Family is an intimate network and defined in different ways. Twenty-two percent of older people do not have spouses or children and are known as “elder orphans.” Look to your friends to help fill the gap, your faith community, civic organizations you belong to – any place you feel like is your family. As healthcare professionals, help your patients identify these people in their lives.

- Intervention techniques, such as life review, dignity therapy, and reminiscence therapy may be extremely useful in aiding older individuals to achieve a sense of meaning as they face the end of their life.
Coping with the Holidays

Whether it is the first year you’re experiencing the holidays after the loss of a loved one or the 10th, it is a difficult time. The holidays are rich with traditions that you may find yourself unsure of participating in or leave you with feelings of uncertainty and sadness. Please know that you are not alone. This time of year is a time many of us spend with loved ones and engage in festivities that can be hard to continue after a loss.

The Pathways Center for Grief & Loss understands the difficulty that surrounds the holidays and offers special sessions this time of year. These sessions help you not only get through the holiday season, but perhaps find positive activities to focus on and ways to honor your loved one. Everyone is welcome and encouraged to bring a friend or family member for support. There is no cost to attend. Call the Pathways Center at (717) 391-2413 or (800) 924-7610 to register.

Hospice & Community Care
The Essa Flory Center, 685 Good Drive, Lancaster
- Tuesday, November 19, 6:30-8:00 p.m. (Topic: Holiday Survival Guide)
- Tuesday, November 26, 6:30-8:00 p.m. (Topic: Planning Ahead)
- Tuesday, December 10, 6:30-8:00 p.m. (Topic: Ways to Remember)
- Tuesday, December 17, 6:30-8:00 p.m. (Topic: The Gift of this Moment)

Pathways Center for Grief & Loss
4075 Old Harrisburg Pike, Mount Joy
- Tuesday, November 26, 2:00-3:30 p.m. (Topic: Holiday Survival Guide)

The Ann B. Barshinger Hospice Center
235 St. Charles Way, Suite 250 York
- Tuesday, November 19, 2:00-3:30 p.m. (Topic: Holiday Survival Guide)
- Wednesday, November 20, 6:30-8:00 p.m.
- Wednesday, December 4, 6:30-8:00 p.m. (Topic: Planning Ahead)
- Wednesday, December 11, 6:30-8:00 p.m. (Topic: Ways to Remember)
- Tuesday, December 17, 2:00-3:30 p.m. (Topic: The Gift of this Moment)
- Wednesday, December 18, 6:30-8:00 p.m.

Call the Pathways Center at (717) 391-2413 or (800) 924-7610 to register.
Celebrate the life of your loved one by purchasing a light for this year’s Light Up a Life tree-lighting ceremony. For a gift of $25 per light, a light is placed in memory or in honor on the graceful evergreen trees. Make your gift online at www.hospiceconnect.org/lights or call (717) 295-3900.

JOIN US AT THE LIGHT UP A LIFE TREE LIGHTING CEREMONIES:

Lancaster (Ceremony Outdoors)
Wednesday, December 4
6:30 p.m.
The Essa Flory Center, 685 Good Drive, Lancaster

York (Refreshments Indoors; Ceremony Outdoors)
Sunday, December 8
5:00 p.m.
Wyndridge Farm, 885 South Pleasant Avenue, Dallastown

Hospice & Community Care knows the importance of remembering those who will never leave our hearts. Each year, we place thousands of delicate white lights on evergreen boughs to honor them. Each light represents a life worthy of celebration while ensuring that others coping with serious illness and end of life receive the compassionate care they need.
News & Notes

Give Back with Your Next Amazon Purchase

Let’s face it; many of us do our shopping online, especially through Amazon. It’s quick, convenient and, now, can benefit Hospice & Community Care. Whether you’re buying socks for your next workout or a TV for the big game, your purchase will make an impact on our patients, families and community. Amazon donates 0.5% of purchases to the charitable organizations of your choice through AmazonSmile, and we’re hoping you’ll choose Hospice & Community Care.

Follow these simple steps to get started and let Amazon do the rest:

1. Visit www.amazon.com then create an account or use an existing account.
2. In the search field, type Amazon Smile.
3. Select “Hospice & Community Care, Lancaster PA” and start shopping!

In addition, AmazonSmile is now available in the Amazon Shopping App to all Android devices. Simply follow these instructions to turn on AmazonSmile and start generating donations.

- Open the App on your Android device.
- View Settings and select AmazonSmile.
- Follow the in-App instructions to complete the process.

Looking for that Perfect Holiday Gift? Look No Further!

Treat yourself and your loved ones to an unforgettable gift. Pack your bags and join us for a trip to the Emerald Isle on the ‘Irish Spirit’ tour to beautiful Ireland from October 2 to October 10, 2020. And, what’s even better – we do all of the planning for you; just bring your suitcase for souvenirs.

Explore Kilkenny Castle and Waterford Crystal; take in the sights at the Cliffs of Moher; journey through the story and making of Jameson Irish whiskey, complete with a sample at the end; kiss the Blarney Stone; and much more. The trip is eight days and seven nights and is $3,939 per person (including airfare, hotel, and most meals) and is based on double occupancy. To learn more or to fill out a reservation form, visit www.hospicecommunity.org/ireland.

An Evening of Celebration & Giving

It was another successful year for Hospice & Community Care’s Wine, Dine & Unwind event in October. This annual fundraiser was an opportunity for members of the community to mix and mingle while bidding on items during the silent and live auctions led by master of ceremonies, Brian Roche, WGAL8. Items ranged from day-trips to a wine and dinner pairing. More than $72,000 was raised toward helping us continue to provide care and comfort to help patients and families live better at end of life.
President’s Letter

In the last issue of Horizons I shared my personal Hospice journey; thank you for all of your kind words and condolences whether face-to-face, through email or on social media. Your heartfelt words were truly appreciated.

That same outpouring of support could be felt during our 35th Labor Day Auction, and what amazing support it was.

We are truly overwhelmed with gratitude to everyone who was involved in making the Auction such a tremendous success this year. The community's support of the Auction through donations, sponsorships, volunteer support and attendance continues to grow and enabled us to raise a record $870,000 this year! Whether a sponsor, volunteer or Auction Club member; whether you purchased raffle tickets, placed winning bids on items or were one of the countless individuals who donated, your commitment to the Auction and our mission is commendable. Thank you to our friends in the Amish community for their efforts in preparing all of the delicious food. All proceeds from the Labor Day Auction directly benefit the care that we provide for our patients and families. Thank you for your continued support to reach people in our community who are coping with serious illness and loss.

The Labor Day Auction, and the community support shown during that weekend inspires our staff to continue the mission of Hospice, and support those at end of life, striving to make a difference in patients and families lives each day. Hospice & Community Care provides support and care to our community during one of the most difficult times in life, but it truly works full-circle; through the care of our dedicated staff, to our tremendous volunteers, to the businesses that sponsor us and the individuals who donate. All of these pieces fit together to provide the resources and unending compassion to continue our nearly 40-year history of end-of-life care.

So, if you are thinking of volunteering, looking for a new career or are on the fence about making a gift...know that everything you do for Hospice & Community Care makes a difference. Our current and former patients and families thank you, our staff is grateful and we cannot thank the community enough for its continued, generous support.

Sincerely,

Steve Knaub
President and CEO
Memorial Contributors List

July 1, 2019—September 30, 2019

We have carefully reviewed this list for accuracy and hope that you will notify us of any omissions or errors.

This list includes memorial gifts made during this period, including those made to our Annual Appeal; however, it does not include the many generous gifts to the Path of Remembrance or Light Up A Life which will be published in each event's program. If you would like a copy of the program sent to you, please call the Development Office at (717) 295-3900.

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Bequests
Hospice & Community Care would like to recognize with sincere gratitude those individuals who so graciously named Hospice & Community Care as a beneficiary in their estate. Gifts were received from the following individuals’ estates. Aleta M. Faust
Katherine K. Gaeth
Betty G. Glick
Dorothy S. Kirchner
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Janet T. Carroll Staff Excellence Endowment Fund
Income from this fund provides staff development including education, conferences and certifications. This fund will enrich the learning experiences and development of the organization’s staff through educational opportunities at the state and national level, and supporting improvements and innovations in educational services by Hospice & Community Care.

In Memory of John B. Furry
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In Memory of H. Clyde Saylor
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Herberger Endowment Fund: A Hope Chest for the Care of the Amish Community Anonymous Donor
THE NANCY M. & H. CARTER CLEMENTS DEMENTIA CARE ENDOWMENT FUND
Income from this fund provides support for patients and their families who are coping with dementia and its many challenges. This includes education and training for staff and volunteers, care and services for patients and families, and community professional education.

IN MEMORY OF H. CARTER CLEMENTS
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THE BEVERLY MCCANN FLOWER ENDOWMENT FUND
Income from this fund supports the on going beautification of Hospice & Community Care’s Centers and the Pathways Center for Grief & Loss. The fund will provide regular fresh flowers and maintain plants throughout the interior of the home-like atmosphere for patients and families.

IN MEMORY OF BEVERLY MCCANN
Emily Frenzel

OLIVIA L. LYNCH RAINBOW ENDOWMENT FUND
Income from this fund supports patients and families cared for by Hospice & Community Care’s Sunflower Pediatric Palliative Care Program. Support helps to address the needs of families and siblings, and provides resources for specialized care. Funds are also used to support and enhance the Pathways Center for Grief & Loss’ Coping Kids & Teens programs, new programming, continuing education, workshops, and financial assistance for program attendees.

IN MEMORY OF KEVIN J. LYNCH
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Pete & Linda Sydorko

THE JOHN A. NEVILLE CULTURAL AWARENESS ENDOWMENT FUND
Income from this fund supports needs related to cultural diversity awareness to Hospice & Community Care. Income may be used to provide staff and community education, financially support culturally diverse patients and families with special needs, or provide translation for non-English-speaking patients and families. Gifts of any amount may be added to this fund at any time.

IN MEMORY OF JOHN A. NEVILLE
Pamela R. Lyons-Neville

CLINICAL PATIENT SPECIAL NEEDS FUND
Income from this fund provides for care and comfort to help patients and families live better at end-of-life. Special needs include those which are outside of guidelines of Medicare reimbursements and which may include unique care needs for pediatric patients, individuals with sensory impairments, non-English speaking patients and patients with financial need. A gift in any amount may be added to this restricted fund at any time.

Margaret J. Neff
Dr/M Harshadkumar B. Patel
Marcia R. Sensenig

IN MEMORY OF BETTY L. RISSE
Martha E. Shreiner

IN HONOR OF BONNIE JESS LOPANE
Martha E. Shreiner

IN HONOR OF GINJR HUMPFREYS ROBINSON
Martha E. Shreiner

COMMUNITY FUNDRAISERS
Hospice & Community Care would like to recognize with sincere gratitude those individuals who held events in support of Hospice & Community Care. Gifts were received from the following events or organizations:

14TH ANNUAL TODD AUER HOSPICE FUNDRAISER
GENTLEMEN MC SPORTSMEN & LADIES AUXILIARY 1ST ANNUAL MEMORIAL DICE RUN
SWEET STREETS’ 15TH ANNUAL GINA HEISTAND GOLF TOURNAMENT
33RD ANNUAL CAT’S MEOW GOLF TOURNAMENT

FACEBOOK FUNDRAISERS
Hospice & Community Care would like to recognize with sincere gratitude those individuals who held fundraisers in support of Hospice & Community Care on Facebook. Gifts were received from the following fundraisers:

SHERRIE ALVARDI BIRTHDAY FUNDRAISER
RENEE ELIZABETH ASTON BIRTHDAY FUNDRAISER

Have you included Hospice & Community Care in your estate plan?

For information, visit hospiceandcommunitycare.planmygift.org or contact
Amy Lewis, Director of Philanthropy, at (717) 735-8729
or alewis@hospicecommunity.org.

The E. E. Manny Murry Center
The Bob Fryer & Family Inpatient Center
4075 Old Harrisburg Pike
Mount Joy, PA 17552
(717) 735-9661

The Essa Flory Center
685 Good Drive
P.O. Box 4125
Lancaster, PA 17604-4125
(717) 295-3900

www.hospicecommunity.org

Bonnie Jess Lopane, CFRE – Vice President, Development & Community Relations
Allie Bucher — Communications Manager
Kathy Herr – Graphic Design Coordinator

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Hospice & Community Care is participating in the largest day of online giving again this year, with a business match of $20,000! Thank you to Lancaster Toyota for matching $20,000 of our Extra Give donations on November 22 so your gift goes even further. Be part of this amazing day and spread the word!