

Above & Beyond...

Your source for news and information to take our collective care to the next level



A Message from Hospice & Community Care's New Senior Living Community Team Leader

I want to express my sincere gratitude to you and your team for welcoming me as the new team leader of Hospice & Community Care's Indigo Team. My team serves patients and families in senior living communities, personal care homes, and skilled nursing facilities. Although I am new

to my role as a Team Leader, I have been with Hospice & Community Care for five years as a Home Hospice social worker in York.

As a social worker, I provide patients and families with emotional support, counseling, and assistance with community resources. If needed, I will meet with caregivers and families to help them cope with the stress of serious illness and increased care needs. Not only will I continue to use those skills when caring for your residents, but I will use them to help lead my team. I will be a resource for my team when they need self-care, emotional support, or a shoulder to lean on so they can continue to be those "extra hands" for your residents living with serious illnesses.

In March, I will be celebrating my one-month anniversary in my new role, which happens to be Social Work Month. It is a time to recognize the critical role social workers play in resident, patient, and family care. Social workers provide support safely and help patients and families connect.

Thank you to your social workers and entire staff for their dedication to continue to deliver the best care possible. I look forward to working with you and your team.

Sincerely,

Yana Bitel, SW

Collaboration is Key! Communication Regarding Supplies & Therapy for Your Residents

The Hospice benefit for Medicare and Medicaid patients includes DME, treatments and supplies related to the terminal condition and related conditions. On admission, Hospice & Community Care will determine the items they will cover.

The goal is to ensure we receive the bill for the items related to your resident's terminal diagnosis.

To ensure proper billing, please contact us for approval prior to initiating therapy and other treatments.

Briefs/pullups, wipes, and disposable bed pads for your resident are provided by Hospice & Community Care. If you are running low, please call us, and we will be happy to reorder, ensuring your resident families do not receive a bill for these supplies.

Call us anytime at (877) 506-0149.



Enter to Win a Social Work Survival Kit!

Scan the QR code and share with us one new topic you'd like to read about in a future issue of *Above & Beyond*.

One winner will be drawn at random.



Hospice 101 Training Available



As part of our contractual relationship, we are pleased to provide you with hospice orientation materials to train your facility staff on end-of-life care. The material also ensures regulatory compliance for your facility staff and Hospice & Community Care by Conditions of Participation (COP) from CMS.

We are pleased to offer multiple options for this training. These sessions can be conducted by your training staff or the Hospice & Community Care team. Please contact Karen Stauffer, Community Educator, at (717) 490-4074 or kstauffer@hospicecommunity.org with questions or for additional details.

Save the Date: Palliative Wound Conference: Solutions & Challenges



Conference featuring Marygrace K. Lomboy, MSN, CRNP, CWCN, ACHPN

Thursday, April 4
9:00 a.m. – 4:00 p.m.
Hospice & Community Care
685 Good Drive, Lancaster

Learn how to identify risks for altered skin integrity, accurately assess wounds, and recommend appropriate palliative treatment interventions for complex wounds in patients at the end of life. The cost to attend is \$125 (\$115 each if two or more attendees register together).

Nursing contact hours are available. For more information and to register, please call Gail Smith at Hospice & Community Care at (717) 391-2432.



The Essa Flory Center
685 Good Drive, P.O. Box 4125
Lancaster, PA 17604-4125
(717) 295-3900

Grief Support After a Resident Has Died



Through Hospice & Community Care's Pathways Center for Grief & Loss, we offer debriefing to senior living staff following the death of a resident. These are offered virtually or in person.

Debriefings provide an opportunity for your team to reflect on experiences through a structured review of events. This promotes honesty, shared understanding, and allows team members to share their perspectives. It helps the team move forward with a better understanding and resolution of their residual feelings.

For more information or to schedule a debrief, please contact the Pathways Center for Grief & Loss at (717) 391-2413.

The Ann B. Barshinger Hospice Center
235 Saint Charles Way, Suite 250
York, PA 17402
(717) 793-2113